



LARRY HOGAN  
Governor

BOYD K. RUTHERFORD  
Lt. Governor

June 22, 2015

Directive 2015-31

TO: **PARTICIPATING LENDERS**

SUBJECT: **CHANGES TO DISTRIBUTION LISTS**

In an effort to facilitate the sharing of program updates effectively, we have developed a system to send all program updates through our email distribution software, sent from "[mmp\\_noreply.dhcd@maryland.gov](mailto:mmp_noreply.dhcd@maryland.gov)." Please note that replies to these messages will automatically go to an unmonitored mailbox. Customer service inquiries about any aspect of the Maryland Mortgage Program (including questions about Directives, Notifications, or Interest Rates) should continue to be sent to "[singlefamilyhousing.dhcd@maryland.gov](mailto:singlefamilyhousing.dhcd@maryland.gov)."

Users who are not currently receiving directives and rates can subscribe to either or both of these lists. To subscribe to the interest rate sheet distribution, go to <http://mmp.maryland.gov/Lenders/Pages/Interest-Rates.aspx> and click on the "Subscribe" button. To receive Directives and Notifications, go to <http://mmp.maryland.gov/Lenders/Pages/Directives.aspx> and click on the "Subscribe" button.

If you currently receive updates, you have been subscribed automatically to both lists. If a recipient does not wish to continue to receive these, they can unsubscribe at any time by clicking on the "Safe Unsubscribe" link in the footer of any email. Of course, Administrative Contacts should continue to receive both, and it would be advisable for Origination Contacts to subscribe if they are not signed up already.

For the next couple of weeks, we will continue to send updates through the previous email method, so for a short time you should be receiving both versions. If users see a regular email for the rates or directives but not the program update from [mmp\\_noreply.dhcd@maryland.gov](mailto:mmp_noreply.dhcd@maryland.gov), (whether Interest Rate Sheet or Directive/Notification), they should:

- check their spam/junk folder for the new email, and mark it as "not spam" if found; or
- check the "Promotions" tab of their inbox (if they are a Gmail/Google Apps user) to see if it arrived there.

If neither of these work, please contact [singlefamilyhousing.dhcd@maryland.gov](mailto:singlefamilyhousing.dhcd@maryland.gov) so we can resolve the issue.

As always, we appreciate your continued participation in our programs. If you have any questions concerning this Directive or suggestions for improvements, please contact one of the



following: Vicki Jones at [vicki.jones@maryland.gov](mailto:vicki.jones@maryland.gov) Ed Anthony at [edward.anthony@maryland.gov](mailto:edward.anthony@maryland.gov)  
Pat Smith at [patriciaa.smith@maryland.gov](mailto:patriciaa.smith@maryland.gov) or Kafayat Abiola at [kafayat.abiola@maryland.gov](mailto:kafayat.abiola@maryland.gov).

Sincerely,

*William J. Manahan*

William J. Manahan, Assistant Director  
Single Family Housing

