

Martin O'Malley GOVERNOR

Anthony G. Brown LT. GOVERNOR

Raymond A. Skinner SECRETARY

Clarence J. Snuggs DEPUTY SECRETARY

Directive 2013-51

December 3, 2013

## TO: PARTICIPATING LENDERS

## SUBJECT: CDA/U.S. BANK LENDER WEBINAR TRAINING

You are invited to participate in a Webinar Training on **Monday, December 16, 2013 at 2:00 p.m.** (EDT), hosted by the Maryland Community Development Administration (CDA) and US Bank.

The training is expected to last approximately two hours. It fulfills the training requirement for new lenders. If any of your staff—originators, processors, closers—have not yet taken the training, please forward this invitation to them. This can also serve as a refresher for those on your staff who have not taken the training recently—including E-DOCS training. Each person can register by emailing <u>SingleFamilyHousing@mdhousing.org</u> by close of business on Thursday, December 12, 2013. In the subject line, please type "12/16 WEBINAR." If more than one person plans to participate under a single email (sharing a log-in), the list of attendees should be included in the email so that we can track participation.

On The Day of Training:

Meeting Number: 743 261 321

(This meeting does not require a password.)

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To start or join the online meeting Go to <u>https://usbank.webex.com/usbank/j.php?ED=228924552&UID=497813507&RT=MiMxMg%3D%3D</u>

Teleconference information 855-874-2692

For assistance

1. Go to https://usbank.webex.com/usbank/mc

2. On the left navigation bar, click "Support".

To add this meeting to your calendar program (for example Microsoft Outlook), click this link: https://usbank.webex.com/usbank/j.php?ED=228924552&UID=497813507&ICS=MS&LD=1&RD=2&ST=1&SHA2=AA

AAAor9OlftRLAxOSDo0ZhsF0jVLXjStlZFQAjGfJXJJT7z

To check whether you have the appropriate players installed for UCF (Universal Communications Format) rich media files, go to <u>https://usbank.webex.com/usbank/systemdiagnosis.php</u>. <u>http://www.webex.com</u>

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 TOLL FREE
 1-800-756-0119

 TTY/RELAY
 711 or 1-800-735-2258

 WEB
 www.mdhousing.org



As always, we appreciate your continued participation in MMP. If you have any questions concerning this Directive or suggestions for improving our Program, please contact Donna Mitchel at 410-514-7924 or mitchel@mdhousing.org; Jack Rouse at 410-514-7515 or rouse@mdhousing.org; or Bill Milko at 410-514-7563 or milko@mdhousing.org.

Sincerely,

## William J. Manaban

William J. Manahan Assistant Director, Homeownership Programs Single Family Housing