

Martin O'Malley GOVERNOR

Anthony G. Brown LT. GOVERNOR

Raymond A. Skinner SECRETARY

Clarence J. Snuggs DEPUTY SECRETARY

Directive 2013-32

August 9, 2013

TO: PARTICIPATING LENDERS

SUBJECT: CDA/U.S. BANK LENDER WEBINAR TRAINING

You are invited to participate in a Webinar Training on Wednesday, August 21, 2013 at 2:00 p.m. (EDT), hosted by the Maryland Community Development Administration (CDA) and US Bank.

The training is expected to last approximately two hours. It fulfills the training requirement for new lenders. If any of your staff—originators, processors, closers—have not yet taken the training, please forward this invitation to them. This can also serve as a refresher for those on your staff who have not taken the training recently. Each person can register by emailing <u>SingleFamilyHousing@mdhousing.org</u> by close of business on Monday, August 19, 2013. In the subject line, please type "AUGUST 21 WEBINAR." If more than one person plans to participate under a single email (sharing a log-in), the list of attendees should be included in the email so that we can reserve sufficient space on the webinar.

On The Day of Training:

Meeting Number: 749 771 520 Meeting Password: (This meeting does not require a password.)

To start or join the online meeting

Go to https://usbank.webex.com/usbank/j.php?ED=217452577&UID=497813507&RT=MiMxMq%3D%3D

Teleconference information

855-874-2692

<u>For assistance</u>

1. Go to <u>https://usbank.webex.com/usbank/mc</u>

2. On the left navigation bar, click "Support".

To add this meeting to your calendar program (for example Microsoft Outlook), click this link: <u>https://usbank.webex.com/usbank/j.php?ED=217452577&UID=497813507&ICS=MS&LD=1&RD=2&ST=1&SHA2=DnLLzpwuDgMu</u>

SoDM8RTqQ7OK3RAw/2WJD2ozDqz10mM=

To check whether you have the appropriate players installed for UCF (Universal Communications Format) rich media files, go to <u>https://usbank.webex.com/usbank/systemdiagnosis.php</u>.

http://www.webex.com

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 TOLL FREE
 1-800-756-0119

 TTTY/RELAY
 711 or 1-800-735-2258

 WEB
 www.mdhousing.org



As always, we appreciate your continued participation in MMP. If you have any questions concerning this Directive or suggestions for improving our Program, please contact me directly at (410) 514-7508 or 1-800-638-7781 or by e-mail at <u>manahan@mdhousing.org</u>.

Sincerely,

William J. Manahan

William J. Manahan Assistant Director, Homeownership Programs Single Family Housing