



LARRY HOGAN  
*Governor*

BOYD K. RUTHERFORD  
*Lt. Governor*

June 4, 2015

Directive 2015-26

TO: **PARTICIPATING LENDERS**

SUBJECT: **CHANGES TO THE E-MAIL DISTRIBUTION OF THE MMP RATE SHEET**

Starting Monday of next week, DHCD will be making some changes to the email distribution of the MMP Rate Sheet.

- The design and format of the rate sheet has been significantly updated to enhance the display of the interest rates, points and APR values of our programs, and to provide users with an easily printable document;
- The rate sheet will be distributed through our bulk email distribution software, sent from "[mmp\\_noreply.dhcd@maryland.gov](mailto:mmp_noreply.dhcd@maryland.gov)". Please note that replies to these messages will go to an unmonitored mailbox, and customer service inquiries about any aspect of the Maryland Mortgage Program (including questions about interest rates) should continue to be sent to "[singlefamilyhousing.dhcd@maryland.gov](mailto:singlefamilyhousing.dhcd@maryland.gov)".
- Users who are not currently on the interest rate distribution list can now subscribe to the list by going to the Interest Rate page on the MMP Lender website at <http://mmp.maryland.gov/Lenders/Pages/Interest-Rates.aspx>. If you currently receive daily updates, you will be subscribed automatically.
- If you don't wish to continue to receive MMP interest rate updates, you can unsubscribe at any time by clicking on the "Safe Unsubscribe" link in the footer of each interest rate email.

For the following two to three weeks, DHCD will continue to send an email message to those on the interest rate distribution list whenever rates are sent so they know to look for the new Rate Sheet, which will allow us to troubleshoot any situations where mail filters do not prevent current users from receiving the new updates. If users see this email message but not the updated rate sheet, they should:

- Check their spam /junk folder for the new email, and mark it as "not spam" if found; or
- For Gmail /Google Apps users, check the "Promotions" tab of their inbox to see if it arrived there;

If neither of these work, contact [singlefamilyhousing.dhcd@maryland.gov](mailto:singlefamilyhousing.dhcd@maryland.gov) to resolve the issue.



As always, we appreciate your continued participation in our programs. If you have any questions concerning this Directive or suggestions for improvements, please contact one of the following: Vicki Jones at [vicki.jones@maryland.gov](mailto:vicki.jones@maryland.gov) Ed Anthony at [edward.anthony@maryland.gov](mailto:edward.anthony@maryland.gov) Pat Smith at [patriciaa.smith@maryland.gov](mailto:patriciaa.smith@maryland.gov) or Kafayat Abiola at [kafayat.abiola@maryland.gov](mailto:kafayat.abiola@maryland.gov).

Sincerely,

*William J. Manahan*

William J. Manahan, Assistant Director  
Single Family Housing

